Scripps College
Information Technology

lynda.com FAQ

How do I get a lynda.com account?
All faculty, staff, and students of Scripps College automatically have accounts created for them in lynda.com.

How do I access lynda.com?
Go to the Scripps portal for lynda.com and click the button for "Log in to lynda.com," select your college and enter your Scripps network credentials.

How do I use lynda.com?
Watch the lynda.com introductory video first to learn how to use all of the tools and features before starting any courses.

How do I find courses to take?
Use the search function in lynda to find courses on particular topics. Then use the filters on the left side of the page to refine your search.

What courses can I take?
Scripps provides unlimited access to lynda.com so you may take any course that is offered. Scripps has provided a short list of recommended courses on the Scripps portal for lynda.com.

How much time do I have to take a course?
There is no time limit on any course or video, so you can view or review a course at your own pace.

Can I use it off-campus?
lynda.com is a web-based program so you can log on and use it anywhere as long as the computer meets the minimum system requirements.

What are the minimum machine requirements?
Please visit the lynda.com System Requirements page. Note that although Windows XP is supported, not all functions are available on this operating system.

Can I use lynda.com on a mobile device?
Yes! You can download the lynda.com application for iPad/iPhone from the Apple App Store or Google Play Store on Android devices.

Can I obtain Certificates of Completion for completed courses?
Yes. When you complete a course by watching every video in the course, you can print the certificate from the lynda.com Certificates of Completion page.

Do I have to log out of lynda.com when I am finished viewing the training materials?
Logging out is recommended. If you do not log off, you will be logged out automatically after

30 minutes of inactivity.

How do I access my training history?
You have access to all of your courses under the My Training menu, in addition to your recent activity, movie history, and course history.

What should I do if I have a problem accessing or using lynda.com?
Contact the Scripps Information Technology Helpdesk by calling ext. 73406 or sending email to Help@ScrippsCollege.edu.

If there seems to be a problem with the computer, try restarting it and then logging in again to lynda.com.

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ALTERNATE QUESTIONS

How do I learn more?
lynda.com has its own [FAQ page](#) with answers to questions not covered here.

Why are there several courses on the same topic?
lynda.com offers different courses for various levels of expertise.

How do I know what courses to take?
Please begin with the "Using lynda.com" course first. Then search for the programs that you use most often. Also, Scripps IT has created a Playlist of recommended courses for most users.

Can I bookmark my current location in Lynda.com?
Yes, there is a bookmarking feature on the toolbar at the bottom of the video window. This is covered in the [lynda.com introductory video](#).

I went directly to lynda.com, why doesn't my login work (the same way)
You will have full access to lynda.com only by going to the Scripps College portal at _____ and logging on with your Scripps network credentials.