COVID-19 TESTING FAQ’s

Who will perform the testing?
Healthcare IT Leaders (HITL) using the Broad Institute Lab for results.

What type of test will be performed?
The PCR (polymerase chain reaction) test, which is done via a nasal swab, throat swab, or saliva collected by spitting into a tube. HITL will collect the sample using the outer nose swab.
Note: the PCR test is considered the “gold standard” in SARS-CoV-2 detection.

How long will it take for my results?
Test results usually will be available approximately 24-48 hours after the sample reaches the lab. E.g., Test on Monday, Test reaches lab by Tuesday morning, Results on Wednesday, or Thursday.

How often is testing?
Testing is once a week if you are on campus less than three times a week. If you are on campus three or more times a week, testing is twice a week.

Is the testing mandatory?
If your position requires you to be on campus even occasionally, you will be required to be tested. You will be assigned a day and time frame in which you will be tested. If you have a condition that may affect your ability to participate in testing, please contact the Office of Human Resources.

Who gets the results?
Each person will receive an email to the email address provided when registering at CareEvolve@lknotification.com. Once registered, you will be able to access Negative test results. If you are positive or the test provides invalid results, you will receive a call from the HITL Nurse. If you do not receive an email, see the Help pdf.

Who will contact me if I am positive and what is the return phone number?
Contact Center Number- 909-308-2742
Nurse Triage Number- 909-308-2711

What are the next steps if I am positive?
The nurse and one of the contact tracers will provide appropriate guidance.

If I am positive, who releases me back to work?
The on-call Nurse

Who notifies my supervisor?
Your supervisor will be notified by HR that you have been placed off of work and will notify them when the nurse has cleared you to return to work.

Do I still have to test if I get the vaccine?
Yes, the efficacy of the vaccines is not 100%. Therefore, to maintain the safety of you, your family, and the community, we will continue testing until there is clear evidence to stop. While studies have shown that the COVID-19 vaccines are effective at keeping you from getting the COVID-19, this is still a new virus. It is not yet known how long it takes for the body to build up an immunity to the vaccines nor how long the protection from the vaccination lasts.